

# Welcome in Bremen

We want to offer you pleasant, relaxing and unforgettable stay in Bremen. For your stay in our hotel we will give you this compilation with some information.

> Do you have any questions or wishes? We would be pleased help you.

> > We wish you pleasant stay.

This all information also www.classico-bremen.com





## <u>Allergies</u>

All our beds are allergic friendly. If you prefer to have a room with wooden floor or you need a special diet please let us know in advance.

# **Airconditioning**

All our Rooms have an Air condition, which you can adjust personally.

You will find the control on the wall next to the entrance.

Please do not turn or handle the raditor. Everything is handled through the remote. Please consider the environment and do not let the Airconditioning run while your absence.

The cooling liquid in air conditioning make a small noise. If you want absolutly silence please switch off the air conditioning about half hour bevor you go to bed. Note: Airconditioning can only work if all windows are closed.

# **Bathroom stool**

If you would wish a bathroom stool, please inform the reception.

# <u>Bar</u>

The 'Kaffeehaus Classico", in the ground floor daily opens at 7 am. You are very welcome to enjoy a nice drink with us.www.classico-bremen.de

# <u>Bathrobe</u>

If you which to receive a bathrobe, please inform the reception or housekeeping.

## <u>Bedcover</u>

You will find an extra bedcover in your closet.

## **Beverages**

Tea and Coffee are free to use in the room. You find a cuttle in your closet. Minibar will be charged extra. There are a lot of drinks in Restaurant: http://classico-bremen.com/getraenkekarte/

## <u>Bicycles</u>

We offer special place for bicycles in our cellar. In Bremen you can rent a bike, for instance nextbike.

## <u>Breakfast</u>

Our Kaffeehaus Classico welcomes you every day between 7.00 am and 12 am for a breakfast. Breakfast card in internet: <u>www.classico-bremen.com/fruehstueck</u>. Please pay breakfast by service in the restaurant.

## **Charging wire**

We have a variety of different Charging wires at the reception desk.

<u>Check in</u>	<u>Check out</u>
From 15:00 pm	Till 12:00 am (please keys give back)

**Conference** rooms in the Baumwollbörse, 10m from hotel.



Please send mail the receptionist for more information; PDF per mail.

## Credit cards

We accept all regular credit cards. If you need to lock your cards (lost, stolen) call 116 116.

## **Customer Satisfaction**

Are you satisfied with your stay? Can we do anything better? Please use the form to help us improve. Your Option counts.

## **Departure**

On your Departing day you can stay until 12 am in the room. You can sure store your luggage with us after.

# **Doctor**

If you are not feeling well and you need medical advice, please inform the reception. We will be pleased to help you. Call: 112 and special emergency doctors: 116 117

# Door plate "Do Not Disturb"

- Red site "Do Not Disturb" means, that no service comes and nobody will disturb you: hotel employee and other persons
- Green site "Please make up my room" means, that service and Stewarding can come in your room/suite

## <u>Elevator</u>

Please do not use the elevator in case of fire. All our rooms can easily accessible with the elevator. Emergency lift service: Company Kone: 0800-8801188

## Extra blankets

Please let us know if you need an extra blanket. We will be glad to provide you with an extra one.

# Extra pillows

Please let us know if you need extra pillows. We will provide you with an extra one.

## Fire exit

All rooms have got a emergency fire exit plan/map. Please check carefully and never use the elevator in case of fire. Call 112

## <u>Garage</u>

We do not have our own parking garage. You can sure stop bye to load or upload your car (Am Markt 17 or Hinter dem Schütting 1 A). We will help you find the best parking available: there is free parking space in Pressehaus Parkhaus, Langen Straße/Street 31, 28195 Bremen, 24h costs 16 € <u>https://www.brepark.de/parken/parkhaeuser/pressehaus/</u>).

# <u>Hair dryer</u>

You will find your hairdryer in the bathroom.

# Iron and ironing board are ready to use in storerooms

We have irons and ironing boards available for you, please ask the reception or housekeeping.

## Ironing service

If you wish to have your cloth ironed, we would be more than pleased to help. Please ask our staff.

#### **International Plug Ins**

We will provide you with an International Plug In. Please ask at the reception.

#### Internet – WLAN

Your free Internet Classico\_guest Password is: classico2010

#### Kaffeehaus Classico

Breakfast, lunch or dinner. The Kaffeehaus Classico welcomes you every day of the week. Please check out the website: www.classico-bremen.com. You will find the Menu and information there.

## Key, Room Card; KeyBoy

Because of late arrival and check-in, room key will be in the Key-Boy tool, right of the hotel's main door (Hinter dem Schütting 1A).

You need to give your Personal Identity Number PIN: ....

Your card-key will come out. Please take your card and touch the small square metal box under the key-boy tool. Then you can open the front door.

Rooms 11, 12, 14 and 15 are located in the first floor, 21-27 on the 2nd Floor, 31-37 on the 3rd Floor, 41-48-> 4th floor 51-60-> 5th floor.

You need to touch the door handle with your door cart to open each door. The green light will show up and you can open each door. The same movement you need to do for your room door. After that you will be in your room.

Please place your room card in the small plastic box beside your room door. It will switch on the light and electricity.

## Laundry change

We go with daily towel exchange. Please lay your dirty towels on the bathroom floor, for the cleaning stuff to pick up.

If you wish to have your bedding changed sooner? Please talk to us, so we can arrange your request.



# Leisure Time

At the reception desk you will find various maps and city information. Please help yourself. We are also always glad to help if questions happen to be.

## Luggage service

You are free to store your luggage with us before or after check out.

## Money and valuables

Please do not store your valuable belongings open in the room. Please use the Safe in the closet, which is free to use. Actuarially we do not adhere for lost items.

#### <u>Minibar</u>

Your minibar in placed in your closet. There is a price list within.

#### NO smoking rooms / hotel

Please note that we are a NO smoking hotel. In case of violation a fee will be charged immediately.

#### Parking – see Garage

Police call 110 and https://www.polizei.bremen.de/

## Postal service

Please leave your letter or card in the reception, we will bring it to the post office.

## <u>Pharmacy</u>

The next Pharmacy is just a few steps away, located right on the Bremen square Market: <u>www.raths-apotheke-bremen.de</u>. In emergency: www.bremen.de/leben-in-bremen/gesundheit/apothekensuche

## **Quality**

Our hotel is certified by the German law by 4 hotel stars. If you happen to find anything we could do better, we would be delighted to take your suggestions.

## **Restaurant**

Our restaurant in the ground floor is open daily from 7.00 am till open end. We would be glad to take your reservation if needed. www.classico-bremen.com

## **Reception**

Our reception is daily available from 7.30 am till 7.00 pm and only at this time you can call us. If you wish to check out earlier than this please inform us a day before or do it at once. In the restaurant there are persons from 6 am.

## <u>Safe</u>

Each room has a free safe in the closet.

To close: 1. Enter your 6 digit code. 2. Hold the door closed and press "#" "CLOSE" To open: Enter your code



Important: Before checking out, remember to remove your personal items and leave the door open for the next guest.

Note: If you made a mistake, the safe lock itself automatically. After 5 minutes it works as usual.

#### Special Occasion

If you wish to have a special menu for you occasion, please inform us. We will be pleased to create something special with you.

#### Sewing supplies

You will find a small sewing kit in your desk in the room.

#### Smoke detector

All hotel areas are provided with smoke detectors. If you would happen to hear the Alarm go on, please inform us immediately. It is also forbidden to smoke in the room or out the window. A cleaning fee will be charged in case of violation.

#### Shoeshine service

The reception will provide you with information. Special machine is near the main entrance.

#### Slipper, home shoes

If you want to have a home shoes, slipper, please let us know; we will bring it in your room

## Taxi Service / CAP

Please inform the reception, if you need to book a Taxi. Taxi Roland +49 421 14433, Taxi Ruf: +49 421 14141 and TaxiApp Free Now. There is Taxi Stop 10m from Hotel: Wachtstraße – Wacht-street

## <u>Telephonenumbers: +49 for Germany and 0421 for Bremen and for your room:</u> +49 421 3300487 .. (.. is room number)

Our telephone number is +49 421 24400867 and +49 151 14980003.

## <u>TV</u>

We have modern SAT Receiver and TV equipment. Our system can receive several international TV channels. We strongly ask you to not change any of the settings.

## WLAN – see Internet

Have a wonderful stay with us.

# Hotel Classico \*\*\*\* Team